



Continental Airlines, Inc.
 Post Office Box 3046 HQJRF
 Houston, TX 77253

Lost Ticket Refund Application

(One Ticket Per Application)

Claims will be processed in 90 days.

If paid for with a credit card and the refund is not posted within 1 billing cycle after the 90 days, please contact your credit card company for information.

A NON-REFUNDABLE SERVICE CHARGE PER TICKET WILL BE ASSESSED FOR HANDLING THIS LOST TICKET APPLICATION.

No claims will be processed until the ticket numbers are identified and application is signed.

- If paid by check, send copies of both sides of the cancelled check.
- If paid by credit card, send us a copy of the billing statement.
- If lost ticket was purchased from a travel agency, contact the agency for a copy of the lost ticket.

Present completed form and supporting documentation to any Continental Airlines ticketing location or mail them to: Customer Refund Services, P.O. Box 3046 HQJRF, Houston, TX, 77253.

LOST TICKET INFORMATION			REPLACEMENT TICKET INFORMATION		
Issuing Airline	Ticket Number	CPN No (s)	Was replacement ticket purchased?	Issued in exchange for LTA?	
			<input type="checkbox"/> Yes	<input type="checkbox"/> Yes	
			<input type="checkbox"/> No	<input type="checkbox"/> No	
Date of Issue	Portion of the Ticket Lost From: _____ To: _____		Pay Refund to:	If Yes	
Date of Travel	Flight No./Departure Time	Amount paid	<input type="checkbox"/> Form of Payment on Original	Was service charge Collected?	
			<input type="checkbox"/> Form of Payment of Replacement	<input type="checkbox"/> Yes	
Where Purchased:	Location Purchased/Travel Agency Name/Address				
<input type="checkbox"/> Airport					
<input type="checkbox"/> Travel Agency					
<input type="checkbox"/> City Ticket Office					
<input type="checkbox"/> Ticket by Mail					
<input type="checkbox"/> Other					
Form of Payment of lost ticket			Replacement Ticket Form of Payment:		
<input type="checkbox"/> Cash/Check			<input type="checkbox"/> Cash/credit		
<input type="checkbox"/> Credit Card Acct. No: _____			<input type="checkbox"/> Credit Card Acct. No: _____		
<input type="checkbox"/> Other:			<input type="checkbox"/> Other:		
Was any portion of the ticket used before loss?	Date	Flight No./Departure time	Issuing Airline	Ticket Number	Date Issued
<input type="checkbox"/> Yes					
<input type="checkbox"/> No			Issued At	From:	To:
If Yes	From: _____	To: _____	Flight No./Departure Time	Date of Travel	Amount Paid
		Fare Basis: _____			
TICKET IS MISSING FOR THE FOLLOWING REASON			Passenger Name		
<input type="checkbox"/> Ticket was lost by customer			Purchaser's Name/Address		
<input type="checkbox"/> Ticket was stolen					
<input type="checkbox"/> Flight Coupon was lifted in error by airline personnel at			Telephone Number		
<input type="checkbox"/> Ticket mailed to Continental Refund Services Department but not received by Continental. Date mailed: _____					

- The undersigned applicant requests a refund of the value of the unused portion of the Continental Airlines' ticket described above and, in requesting this refund, hereby represents that the ticket is owned by the applicant and has not been used by him, and that it has been lost, stolen, or destroyed.
- The applicant understands and agrees that:
 - This claim will be given consideration provided that the application has been made no later than one month after the expiration date of the lost ticket.
 - REFUND WILL NOT BE MADE IF THE LOST TICKET HAS PREVIOUSLY BEEN HONORED FOR TRANSPORTATION OR REFUND TO ANY PERSON.
 - Continental Airlines does not assume any liability for failure to identify the person using or presenting a ticket for refund as being the true owner of the ticket.
 - Upon finding the lost ticket, the applicant should immediately send the ticket and a statement that a Lost Ticket Refund Application was filed for to: **Continental Airlines, Customer Refund Services, P.O. Box 3046 HQJRF, Houston, TX, 77253.**
 - The claim will be given consideration if the complete form and serial number of the lost ticket can be identified. If additional information is required to identify the lost ticket, Continental Airlines will communicate with you.
- The applicant agrees to indemnify and hold Continental Airlines harmless against any and all loss, damage, claim, or expense, including, without limitation, reasonable attorney's fees which Continental Airlines may suffer or incur by reason for the making of such refund and/or the subsequent presentation of said ticket for transportation, refund or any other use whatsoever.
- A refund issued as a result of this application may be subject to recall a commission if a replacement ticket was not purchased.

PLEASE READ THE TERMS OF THIS APPLICATION BEFORE SIGNING

Signature of Passenger (or Applicant, if Company is Claimant)	Date
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